

The demand and operation of car service centers

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Abstract

© 2016, Research India Publications. The factors influencing the uneven demand for services are examined, the mechanism of adaptation of car service company to the fluctuations of demand is offered taking into account seasonal factors, the use of probabilistic approach and the principles of queueing theory.

Keywords

Client, Demand, Efficiency, Expectation, Probability, Queue, The seasonal factor, Time, Volume of services